



Important!

Please give copies to all
your VW Technicians

Technical Bulletin

Subject: Radio, Insufficient Bass Output (BE)

Group: 91

Number: 04-06

Model(s): Touareg with Radio Navigation 2004 ► 7L94D015720
System (Sound II)

Date: May 17, 2004

Instructions: Perform this procedure on all applicable vehicles within the Limited New Vehicle Warranty

Supersedes T.B. Group 91 number 04-05 due to optional parameter of "Radio Navigation System (Sound II)" missing from Model(s) field above

ATTENTION!

This Technical Bulletin is in effect for 15 months from date of publication as listed above. After that date, this Technical Bulletin will expire and no longer be in effect.

Condition

Radio system exhibits insufficient Bass (low frequency) output.

Production

New radio amplifier as of VIN: 7L94D015720.

Service

CAUTION!

Part numbers listed in this bulletin are for reference only. Always check with your Parts Dept. for the latest parts information.

Requirements:

Vehicle must meet ALL of the following criteria.

- 1 - Procedure is valid only for vehicles that show the BE code in the OTIS View Campaign inquiry screen on the day of repair (see Page 3).
- 2 - Vehicle must be within the Limited New Vehicle Warranty.



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3 - Procedure must be performed within the allotted time frame stated in this Technical Bulletin.

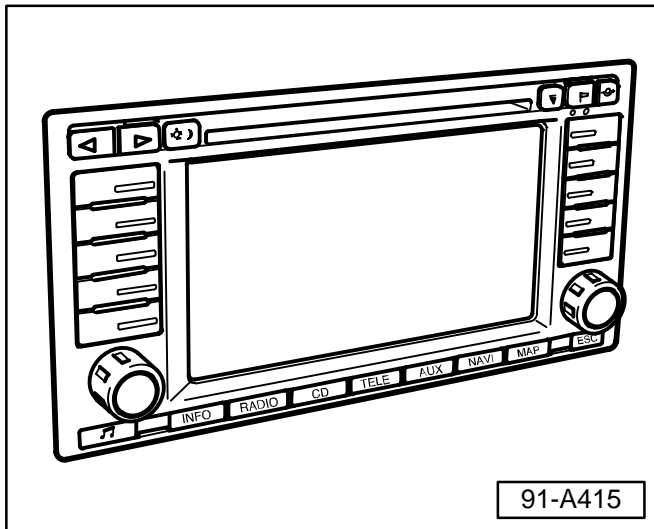
Note:

Procedure must also be performed on applicable vehicles in Dealer inventory.

Procedure:

◀ On all Touareg's equipped with radio/navigation system (Sound II) built prior to VIN: 7L94D015720:

- Replace with new radio amplifier, Part No. 7L6 035 466. See Repair Manual, *Repair Group 91, Amplifier, Removing and Installing.*





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Required Vehicle Update Technical Bulletin Time Requirements/ Reimbursement

To ensure prompt and proper payment, be sure to enter, immediately upon completion of the repair work, the applicable reimbursement code listed below. Claims will only be paid for vehicles that show the BE code in the OTIS View Campaign inquiry screen on the day of repair.

BE Data Entry Procedure Use Claim Type RC

| Repair Code (Damage Code Field) | Time Units | Work Scope |
|--|---------------|---|
| BE 12 | 70 T.U. | Replace radio amplifier (Part No. 7L6 035 456A) with new radio amplifier (Part No. 7L6 035 466) |
| There is <u>NO</u> Reimbursement for Vehicle Wash or Loaner Vehicle | | |

The system automatically enters parts and labor applicable to the above listed code.

For vehicles that, according to your information, cannot be corrected or reached, and one of the codes below best describe the reason, please enter one of the applicable codes into the system:

- BE 20 Customer Refused Repairs
- BE 30 Total Loss
- BE 40 Vehicle Stolen
- BE 50 Vehicle Exported

Additional Required Vehicle Update Technical Bulletins

Some of the affected vehicles may be involved in additional Required Vehicle Update Technical Bulletins. Please check your OTIS View Campaign inquiry screen so that any additional required work can be done simultaneously.

Required Vehicle Update Technical Bulletin Verification

For verification, always check the OTIS View Campaign inquiry screen. The OTIS system is the only binding inquiry and verification system; other systems are not valid and may result in non-payment of a claim.

Help for Claim Input

For questions regarding claim input, contact your appropriate Warranty Claim Adjuster.

Please do not contact the Campaign Helpline regarding claim input.

Required Customer Notification

Inform your customer in writing by recording on the Repair Order any and all work that was conducted on the vehicle, including any and all updates completed under this Technical Bulletin.