



Important!

Please give copies to all
your VW Technicians

Technical Bulletin

Subject: Airbag / Pyrotechnic Safety Belt Deployment Inquiries

Group: 69

Number: 05-03

Model(s): All with Airbag or
Pyrotechnic Safety Belts

► 2006

Date: Feb. 7, 2005

Supersedes T.B. Group 69 number 03-01 dated May 19, 2003 due to new contact person and additional model years.

Service

Important Information to all Dealership personnel:

- Please report promptly any incident of uncommon or exceptional airbag / pyrotechnic safety belt deployment to:

Larry West

Volkswagen of America, Inc.

600 Sylvan Avenue

Englewood Cliffs, NJ 07632

(201) 227-7919 Office

(201) 894-5498 Fax



Tip:

Reports should include Vehicle Identification Number (VIN), mileage, cost of repair, description of Motor Vehicle Crash and location of the vehicle. Based on this information, we may want to inspect this vehicle.

- Please advise owners who request information about airbags or safety belts to call Volkswagen of America, Inc., Customer Relations at 1 (800) 822-8987 rather than advise them yourself.
- We also recommend that you never deliver to the customer a vehicle with a deployed airbag or pyrotechnic safety belt.

ALWAYS provide the Customer with a loaner vehicle, rental vehicle or alternative transportation.