



Important!

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Technical Bulletin

Subject: **Customer States “Vehicle Hesitates”**

Group: **01**

Number: **05-04**

Model(s): **Touareg with 4.2L V8
(Eng. code AXQ, BHX)**

2004

Date: **Feb. 4, 2005**

Condition

Customer perceived hesitation may be caused by Engine Control Module (ECM) aggressive throttle strategy.

Service

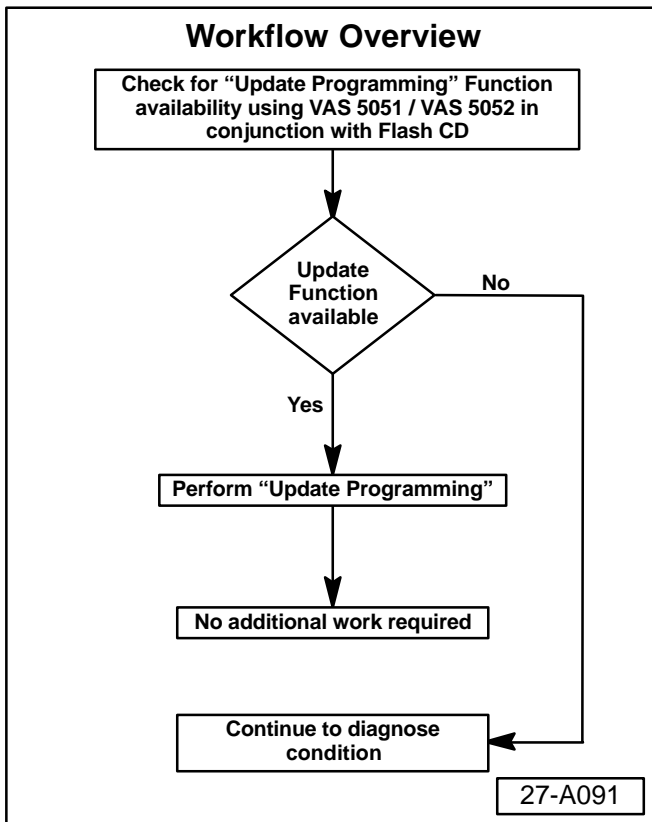
– Verify customer concern.

◀ See Workflow Overview for Service Procedures incorporated into this Technical Bulletin.



Tip:

◆ *Part numbers listed in this T.B. are for reference only. Always check with your Parts Dept. for the latest parts information.*





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Procedure:

Update - Programming (Flashing)

Note:

When performing the reflash procedure, ALL DTCs for all systems are erased.

DTCs linked to Guided Fault Finding function tests will be lost. Therefore, always address stored DTCs for Customer concerns unrelated to the reflash procedure first.

Tip:

The following "Update - Programming" (flashing) process may overwrite any "TUNED" ECM programming.

A "TUNED" ECM is described as any ECM altered so as to perform outside the normal parameters and specifications approved by Volkswagen of America, Inc..

If you encounter a vehicle with a "Tuned" ECM, prior to performing the "Update - Programming" (flashing) procedure:

- Your Dealership should place the vehicle owner on notice in writing, that their ECM was found to have been tuned, and that any damage caused by the tuning of the ECM (including any adverse emissions consequences) will not be covered by Volkswagen of America, Inc. warranties.
- For any repair requested by the owner under warranty or outside warranty that requires flashing, which will automatically wipe out the "Tuning" program, your Dealership should advise the owner of the above and get Owner's written consent (see attached Control Module Tuning form) to the flashing procedure.



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Tool requirements:

- ◆ VAS 5051 or 5052 (with Basis CD V07.55 and Brand CD V.07.00.00 or higher) with old diagnosis logs erased prior to start.
- ◆ “Update - Programming” (flashing) CD W42TOURSWU0050.
- ◆ Approved battery charger.



Tip:

Additional copies of the “Update - Programming” CD (Literature Number W42TOURSWU0050) may be ordered from the Volkswagen Technical Literature Ordering Center at www.vw.ddsltd.com, or by calling 1-800-544-8021 from 8:00 a.m. to 8:00 p.m. EST Monday through Friday. This number can be dialed in both the United States and Canada.

Vehicle requirements:

- ◆ **Battery MUST have minimum no-load charge of 12.5V** (failure to maintain voltage during update process can lead to ECM failure) (use an approved battery charger to maintain battery voltage).
- ◆ VAS 5051: connected to vehicle and to 110V AC Power supply at all times during procedure.
- ◆ VAS 5052: connected to vehicle with battery voltage requirements met.
- ◆ Any appliances with high electromagnetic radiation (i.e. mobile phones) switched OFF.
- ◆ No Stored DTC's, erase any stored DTCs (see Note on page 5).



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! Note:

- ◆ Non-observance of the following points may lead to ECM failure!
- ◆ VAS 5051 or 5052 must always be connected to the approved power supply at the approved voltages. Under no circumstances should the power supply be interrupted or the diagnostic connector unplugged during the flash procedure.
- ◆ Any appliances with high electromagnetic radiation (i.e. mobile phones) must be switched OFF.

“Update - Programming” (flashing) procedure, checking for update match

- Switch ignition ON.
- ◀ - Switch VAS 5051/5052 ON and insert flash CD into CD drive as soon as start screen appears.

i Tip:

You must return to the start screen before starting a new (flashing) session, otherwise the flashing CD will not be recognized by the tester.

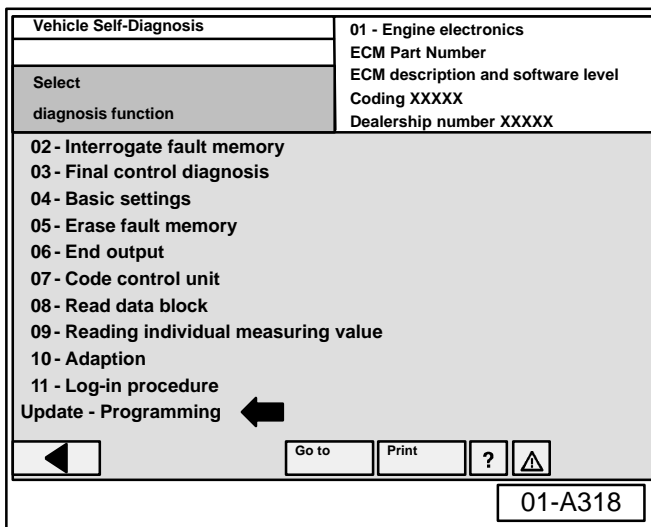
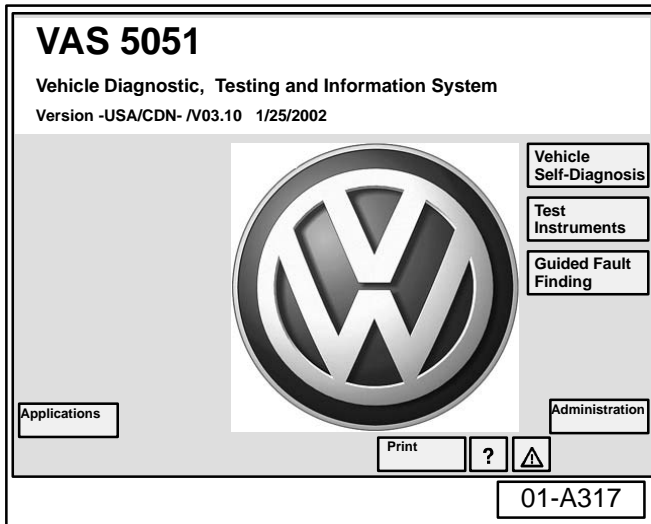
- Select “Vehicle Self Diagnosis” mode.
- Select vehicle system “01-Engine electronics”.
- ◆ Program checks software level.

If software level of ECM MATCHES level indicated by Flashing CD:

- ◀ ◆ “Update - Programming” (arrow) will not appear.

i Tip:

The “Update - Programming” function is only available when the inserted flashing CD level and current vehicle ECM level are different.





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If “Update - Programming” does not appear:

- Programming (flashing ECM) cannot be performed, continue to diagnose condition.

If software level DOES NOT match the level indicated on Flashing CD:

- ◆ “Update - Programming” (arrow) appears.

Vehicle Self-Diagnosis	01 - Engine electronics
Select diagnosis function	ECM Part Number ECM description & software level Coding XXXXX Dealership number XXXXX
02 - Interrogate fault memory 03 - Final control diagnosis 04 - Basic settings 05 - Erase fault memory 06 - End output ← 07 - Code control unit 08 - Read data block 09 - Reading individual measuring value 10 - Adaption 11 - Log-in procedure Update - Programming	
<input type="button" value="Go to"/> <input type="button" value="Print"/> <input type="button" value="?"/> <input type="button" value="⚠"/>	
01-A319	

PRIOR to performing procedure to “Update - Programming” (flash) the ECM:

- ◆ ALL fault memories must be interrogated and erased.



Tip:

Failure to erase ALL fault memories may cause “Update - Programming” (flashing) procedure to fail!

- ← Select Diagnosis function 06 “End output”.
- Select Diagnosis function 00 “Collection services”.
- Select “Check DTC memory - complete system”. which will interrogate all fault memories.
- Erase ALL fault memories.

Vehicle Self-Diagnosis	01 - Engine electronics
Select diagnosis function	ECM Part Number ECM description & software level Coding XXXXX Dealership number XXXXX
02 - Interrogate fault memory 03 - Final control diagnosis 04 - Basic settings 05 - Erase fault memory 06 - End output 07 - Code control unit 08 - Read data block 09 - Reading individual measuring value 10 - Adaption 11 - Log-in procedure Update - Programming ←	
<input type="button" value="Go to"/> <input type="button" value="Print"/> <input type="button" value="?"/> <input type="button" value="⚠"/>	
01-A320	

Once ALL fault memories have been erased:

- Select vehicle system “01-Engine electronics”.
- ← Select “Update - Programming” option at bottom of screen (arrow).



Note:

Once “Update - Programming” function has been started, switching ignition OFF or disconnecting the diagnostic connector may completely destroy the ECM.



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Vehicle Self-Diagnosis	01 - Engine electronics
Update - Programming	ECM Part Number ECM description & software level Coding XXXXX Dealership number XXXXX
Programming can be carried out.	
WARNING! The programme version stored in the control unit will be erased It will be programmed with the new version 000X The erasing programming process will last roughly XX minutes The part number in the control unit identification may change. Vehicle specific data (coding, adaptation etc.) might be lost. It must be checked after successful programming After the continue button has been pressed the process cannot be cancelled. IMPORTANT -- PLEASE NOTE: Switching ignition off or disconnecting the diagnostic connector during programming may completely destroy the control module!	
<input type="button" value="Test Instruments"/> <input type="button" value="Go to"/> <input type="button" value="Print"/> <input type="button" value="?"/> <input type="button" value="⚠"/> <input type="button" value="▶"/>	
01-A321	

“Update - Programming” (flashing), performing

◀ After selecting “Update - Programming” function, new program version as listed below will install:

- ◆ 0050 for ECM Part No.: 4D0 907 560 DA
- By selecting the ▶ button, the programming procedure begins.

Vehicle Self-Diagnosis	01 - Engine electronics
Update - Programming	ECM Part Number ECM description & software level Coding XXXXX Dealership number XXXXX
Programming in progress	
Data Transfer in %	
01-A137	

◀ Similar screen appears:

The previous data in the ECM is erased and the new data is being transferred to the module from the flash CD.

Vehicle Self-Diagnosis	01 - Engine electronics
Update - Programming	ECM Part Number ECM description & software level Coding XXXXX Dealership number XXXXX
Programming in progress	
Data Transferred in %	
<p>Diagnosis bus faulty</p> <p>No voltage or voltage too low on diagnostic bus</p> <p>Is the battery voltage from the vehicle too low? Is the diagnostic connector connected to the vehicle?</p> <p><input type="button" value="Repeat"/> <input type="button" value="Cancel"/></p>	
01-A138	

Tip:

◀ If, during the “Update - Programming”, a fault message is displayed:

- Confirm that VAS 5051 or VAS 5052 diagnostic tool power supply is adequate and that ALL appliances with high electromagnetic radiation (i.e. mobile phones) are switched OFF.
- The “Update - Programming” (flashing) process must then be started from the beginning using the “Repeat” button (arrow). DO NOT use the “Cancel” button.



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! Note:

On NO occasion should the "Cancel" button be selected.

Once "Update - Programming" (flashing) is complete:


- ◆ Similar screen appears.
- ◆ ECM Part Number and old software level is still displayed at (arrows).

i Tip:

New software level is not displayed until process is complete and fault memories have been erased.

- Select the "Print", then "Screen" button.
- Attach print to vehicle Repair Order.

Vehicle Self-Diagnosis	01 - Engine electronics
Update - Programming	ECM Part Number
Programming log	ECM description & software level
Save result?	000X
	Dealership number XXXXX
Expanded identification old XXXXXXXXXX	Expanded identification new XXXXXXXXXX
Description and software level	000X
Coding xxxxx	
Dealership number xxxxx	Dealership number xxxxx
Unit number 942	Unit number 0
Importer number 444	
Programming status	No malfunction
Status	
Counter programming status	1
Counter successful attempts	1
Programming pre-condition	fulfilled
Test Instruments	Go to Print ? [Warning] [Next]
01-A323	

Vehicle Self-Diagnosis	01 - Engine electronics
Update - Programming	ECM Part Number
	ECM description & software level
 To continue, the control unit requires an ignition off/on cycle Switch off ignition.	
01-A140	

Once "Update - Programming" (flashing) is complete, the control module must be re-initialized.

- Select the ► button.
- ◆ The tester requests you to switch the ignition OFF.
- Switch ignition OFF.
- ◆ The tester requests you to switch the ignition ON.
- Switch ignition ON when prompted.

After switching ignition ON, the ECM has been re-initialized, however, fault memories must now be erased.

- Select the "Continue button"



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Vehicle Self-Diagnosis	01 - Engine electronics
Update - Programming	ECM Part Number
Erase fault memory	ECM description & software level Coding XXXXX Dealership number XXXXX
<p>The programming causes fault records in related control units. The fault memories of all control units in the vehicle must be erased.</p> <p>Pressing the Continue button will automatically erase the fault memories.</p> <p>Pressing the Back button will not erase fault memories</p>	
<p>◀ Test Instruments Go to Print ? ⚠ ▶</p>	
01-A324	

Fault memories, erasing after "Update - Programming" (flashing)

Due to the CAN bus system, fault messages will be stored in various Control Modules during programming.

- ◀ To erase ALL fault memories:
 - Confirm by selecting the ▶ button.

Vehicle Self-Diagnosis	01 - Engine electronics
Update Programming	ECM Part Number
DTC memories are erased	ECM description & software level ←
Function ended	Coding XXXXX Dealership number XXXXX
<p>Vehicle systems with erased fault memories:</p> <ul style="list-style-type: none"> 01 - Engine electronics 02 - Gearbox electronics 03 - Brake electronics 15 - Airbag 25 - Immobilizer 16 - Steering wheel electronics 46 - Convenience system central module 56 - Radio 17 - Dash panel insert <p>Function ended!</p>	
<p>◀ Test Instruments Go to Print ? ⚠</p>	
01-A325	

Once fault memories have been erased:

- ◀ ◆ Similar screen appears.
- ◆ Old ECM Part No. and software level still appear at (arrow).
- ◆ Function ended appears at bottom of screen.
- Finish update of the ECM by selecting the ◀ button.

Vehicle Self-Diagnosis	01 - Engine electronics
Select diagnosis function	ECM Part Number
	ECM description and software level ←
	Coding XXXXX Dealership number XXXXX
<ul style="list-style-type: none"> 02 - Interrogate fault memory 03 - Final control diagnosis 04 - Basic settings 05 - Erase fault memory 06 - End output 07 - Code control unit 08 - Read data block 09 - Reading individual measuring value 10 - Adaption 11 - Log-in procedure 	
<p>◀ Go to Print ? ⚠</p>	
01-A326	

- ◆ Similar screen appears.
- ◀ ◆ Updated software level "0050" will appear at (arrow).
- ◆ Flash CD can now be removed from VAS 5051 or VAS 5052 Diagnostic tool.
- Print the ECM screen to verify ECM update software level.



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- Attach print to vehicle Repair Order.
- Select "Go to" then select "Exit".

**Tip:**

It is not generally necessary to encode the ECM following the "update - Programming" (flashing procedure). However, you must set the readiness code.

- Set readiness code.
- Use VAS 5051 or VAS 5052 to set readiness code.

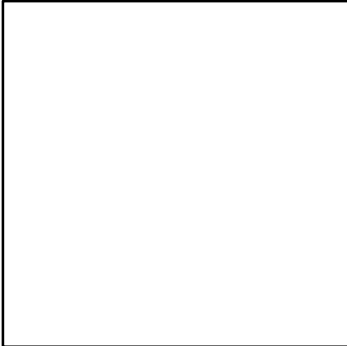
When procedure applies to vehicles within the New Vehicle Limited Warranty:	
Claim Type:	W2
Part Identifier:	2470
Damage Code:	2470 39 0001
Labor Operation:	24702545 90TU
Diagnostic Time:	No Diagnostic time allowed
Claim Comment: Type "Per Technical Bulletin V010504" in comment section of Warranty claim.	



**OWNER INFORMATION ABOUT CONTROL MODULE TUNING*
ACKNOWLEDGEMENT AND AUTHORIZATION FOR
REPROGRAMMING (REFLASHING) OF CONTROL MODULE(S)**

**) "TUNING" is described as the addition of or modification of any component which causes a Volkswagen vehicle to perform outside the normal parameters and specifications approved by Volkswagen of America, Inc..*

Date: _____
Dealer Number: _____
Vehicle Identification Number: _____
Repair Order Number: _____



Dealer stamp

I _____, owner or driver of the above identified Volkswagen, confirm:

- "Tuning" as described above (especially power increasing modifications) has NOT been performed on my vehicle.
- "Tuning" as described above has been performed on my vehicle and the following components were modified or installed:

TUNING was performed by (Please provide Company name and telephone number, if you wish us to contact them):

I understand that if my Control Module is determined to have been tuned, any damage caused by the tuning of the Control Module (including adverse emissions consequences) will not be covered by Volkswagen of America, Inc. warranties.

I am permitting an authorized Volkswagen Dealer to reflash (update) my Control Module, and by doing so, I understand that this process will automatically overwrite (destroy) and permanently delete any tuning program that was previously installed on the Control Module of my Volkswagen vehicle.

By signing below, I fully acknowledge and understand that the tuning program will not be restored and Volkswagen of America, Inc., will not be liable in any way for the loss of tuning data.

Signature of Customer