

# Technical Bulletin



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## Condition

### Customer States "Bulb Out Icon Displayed On MFI"

Back-Up -M16- and -M17- Lamp Inoperative causing Multi-Function Indicator (MFI) to display "Bulb Out" icon.

94 06 05 5/4/2006, 2011818/1

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Touareg	2004 > 2006	All	All	All	All

## Technical Background

The back up (reverse) bulb contact tab, within bulb holder socket, may have too much tension.

As a result, bulb may be pushed out of the bulb holder socket, causing lamp(s) to be inoperative.

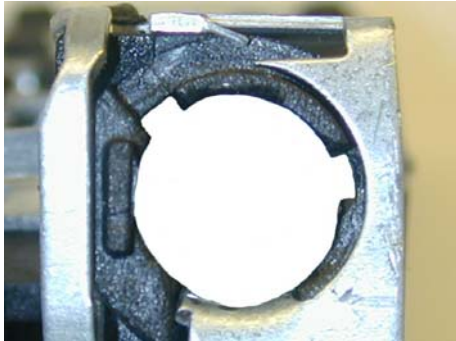
## Production Solution

New Bulb Holder socket design (2 notches).

## Service

- Switch OFF ignition and remove ignition key.
- Access affected bulb holder. See Repair Manual for removal procedure.
- Disconnect wiring harness connector from bulb holder.

# Technical Bulletin



Earlier production bulb holder sockets may only contain 1 notch. Verify current bulb holder socket contains 2 notches, as shown.

If the current bulb holder socket **DOES NOT** have 2 notches:

- Replace bulb holder. See [Required Parts and Tools](#). See Repair Manual for replacement procedure.
- **DO NOT** replace rear light housing.

If the current bulb holder socket **has** 2 notches:

- Using a 6 mm diameter dowel, push down twice on the bulb contact tab. This will relieve tension against bulb.
- Reinstall bulb into adjusted socket.



**Tip:** Ensure bulb is fully inserted into locking notches of bulb holder socket.

## Warranty

When procedure applies to vehicles within the New Vehicle Limited Warranty, use the following:	
Claim Type:	W2
Part Identifier:	9475
Damage Code:	9475 10 _ _ _ * 2
Labor Operation:	9475 1950 = 10 TU
Diagnostic Time:	No Additional Diagnostic Time Allowed
Claim Comment:	Input "As per Technical Bulletin 2011818/1" in comment section of Warranty Claim.

\* Code per warranty vendor code policy.

# Technical Bulletin



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## Required Parts and Tools

Description	Part No:	Quantity
Bulb Holder	7L6 945 259A	1



**Tip:** Part number(s) are for reference only. Always check with your Parts Dept. for the latest part(s) information.