



**Important!**  
Please give copies to all  
your VW Technicians

# Technical Bulletin

## Vehicle Delivery Information

**Subject: CD Player, Checking for Correct CD Ejection During  
the PDI**

**Group: 91**

**Number: 04-10**

**Model(s): Touareg with  
Premium Radio/CD Player**

**2005**

**Date: Nov. 5, 2004**

### Condition

CD may not eject from CD player.

May be caused by mis-alignment of the Radio/CD player faceplate with the opening for CD insertion.

This mis-alignment coupled with a CD which is thicker than most may cause the condition listed.

### Service

- ◆ Three blank test CDs with a thickness of 1.2 mm or greater will be supplied to each Dealer along with the Paper copy of this Technical Bulletin.

These are Normal Data CDs which are normally thicker than Music CDs.

For vehicles which are to be Delivered to a Customer prior to the delivery of the Paper copy of this Bulletin:

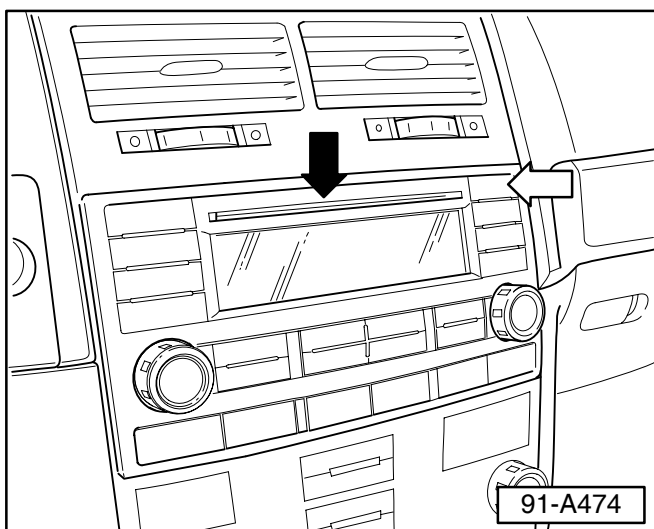
- Obtain a data CD (must be 1.2 mm or thicker) from a local office supply company.

### For ALL vehicles with radio/CD player during the PDI:

- Insert a blank test CD into CD player opening (black arrow).
- Push Eject button - white arrow- and wait for CD to eject.

### Note:

*If eject button is not pushed, the player will search for data on the CD. When it is determined that no data exists; CD-ERROR will be displayed and the CD will eject.*





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If CD ejects:

- Insert and eject CD several times:

If CD ejects:

- Remove CD for future use.

- ◆ No further action is required, continue with PDI.

If CD does not eject:

- Replace radio/CD player with new unit according to Warranty Policy.

### Audio Diagnostic Worksheet:

To assist the radio processors to quickly identify these units:

Dealer should state on the worksheet that the radio was replaced per Technical Bulletin V910410.

<b>When procedure applies to vehicles within the New Vehicle Limited Warranty, use the following:</b>	
<b>Claim Type:</b>	<b>W2</b>
<b>Part Identifier:</b>	<b>T105</b>
<b>Damage code:</b>	<b>T105 11 000 1</b>
<b>Labor Operation: Test Radio/CD Player</b>	<b>N/A Part of PDI</b>
<b>Labor Operation: Replace Radio/ CD Player</b>	<b>T1059998 20 TU</b>
<b>Claim comment: Type “As Per Technical Bulletin V910410” in comment section of Warranty claim.</b>	