



New Safety Recall Advanced Communication – W79

FCA US LLC (FCA US) has announced a safety recall on certain 2014 through 2019 Model Year (WK) Jeep® Grand Cherokee vehicles equipped with a 3.0L Eco Diesel engine.

REASON FOR THIS SAFETY RECALL

Some of the above vehicles may have been built with Exhaust Gas Recirculation (EGR) coolers that are susceptible to thermal fatigue. Thermal fatigue may cause the cooler to crack internally over time. An EGR cooler with an internal crack will introduce pre-heated, vaporized coolant to the EGR system while the engine is running. In certain circumstances, this mixture interacts with other hydrocarbons and air in the system, potentially resulting in combustion within the intake manifold, which may lead to a vehicle fire. A vehicle fire may increase the risk of injury to occupants and persons outside of the vehicle, as well as property damage.

SERVICE ACTION

FCA US will conduct a voluntary safety recall to replace the Exhaust Gas Recirculation (EGR) cooler and if necessary inspect the intake manifold for leakage. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in the 1st Quarter of 2021.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations
FCA US LLC